

**BORAL STONE PRODUCTS LLC**  
Build something great™



**ProStone®**

50-YEAR NON-TRANSFERABLE WARRANTY



**Build something great™ with Boral**

Roof tiles  
Roof Accessories  
Bricks  
Pavers  
Stone

Explore the product range online  
[www.prostoneveneer.com](http://www.prostoneveneer.com)

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## Boral Stone Products LLC

### 50-Year Non-Transferable Limited Warranty on ProStone® Products

#### Introduction

Thank you for your recent purchase of ProStone® manufactured stone veneer products ("Product(s)"). We have attempted to write this warranty in clear, easy to understand terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, if anything in this warranty is not clear to you, please call us at 1-800-GET-PINK.®

#### Who Is Covered and For How Long

Boral Stone Products LLC ("Boral") warrants its Products for fifty (50) years to the original purchaser (the "Purchaser") (based upon the date of retail purchase, date of substantial completion of the installation if professionally installed, or date of settlement of the purchase of a newly constructed building, whichever is applicable). This warranty is personal to you and may not be transferred to any subsequent purchaser of your home or building.

#### What Boral Warrants

Boral, subject to the conditions and limitations listed herein, warrants its Products to be manufactured in accordance with our published specifications and to be free from manufacturing defects.

#### What is Not Covered

We do not cover damage to the Product due to any cause not expressly covered herein. This warranty does not cover any problems with non-defective material caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

1. Improper application, use of accessories which do not properly receive and/or secure our Products, or installation not in strict adherence to the applicable installation instructions or installation not in accordance with local building code requirements.
2. Damage resulting from accident, misuse, neglect, casualty, fire, vandalism, plant growth, impact of foreign objects, salt or de-icing chemicals, excessive exposure to water due to things such as standing water, water backups, improper flashing, leaks, seepage or irrigation systems, failure of or damage to the wall substrate on which the Product was applied caused by movement, distortion, cracking, or settling of such wall or the foundation of the building,

surface discoloration due to airborne stains, pollutants, algae, fungi, lichens or cyanobacteria, exposure to harmful chemicals, external heat sources (including, but not limited to, a barbecue grill, fire, or reflection from windows and doors), acts of God, or other such occurrences beyond the control of Boral;

3. Material that has been painted, varnished, sealed with non-breathable sealer, or similarly coated over the manufacturer's original finish; and
4. The use of sandblasting, power washing, silicone treatments, or any other form of chemical wash.

Products are not warranted against discoloration caused by air pollution, exposure to harmful chemicals, or "normal weathering" resulting from exposure to the elements. "Normal weathering" is defined as the damaging effects of sunlight and extremes of weather and atmosphere that may cause any colored surface to oxidize, fade, or become soiled or stained over time.

#### What is Your Remedy

If the Products are not in conformance with our warranty, Boral will, in its sole discretion, either (i) repair or replace the nonconforming Products at no charge to you, or (ii) refund the price paid for the Products. Labor costs for removal or installation are not covered. Any Products repaired or replaced hereunder will continue to be covered under the terms of this warranty for the remainder of the original warranty period.

#### Submitting a Warranty Claim

To obtain performance under this Warranty, the Purchaser(s) shall notify Boral of the claim promptly following its discovery, and shall submit with such notification proof of date of purchase and/or installation, and proof of property ownership, in order to provide Boral an opportunity to investigate the claim and examine the material claimed to be defective. All notifications shall be provided to Boral at Boral Customer Response Center, 1 Owens Corning Parkway, P.O. Box 10014, Toledo, OH 43699-0014. (If you have questions about this process, call us at 1-800-GET-PINK®). Shortly after we receive your communication, we will contact you regarding your claim and will walk you through the entire process. To fully evaluate your claim, we may ask you to provide pictures of your Products or samples for us to test. If you have any questions, do not hesitate to write us at the address above, or call 1-800-GET-PINK®.

#### Replacement and Product Variations

As a result of our ongoing efforts to improve and enhance our product line, we reserve the right to discontinue or modify our products, including their colors, without notice to the Purchaser(s) and shall not be liable to the Purchaser(s) as a result of such discontinuance or modification. We are not liable to you if you make a warranty claim in the future and any replacement products you receive vary in color or finish because of normal weathering or changes in our product line. You should understand that if we replace any Products under this warranty, we reserve the right to provide you with substitute products that are comparable only in quality and price to your original Products.

#### Limitations

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PROVIDED ABOVE.

YOUR REMEDY FOR DEFECTIVE PRODUCT IS FULLY DESCRIBED IN THE PRECEDING SECTION ENTITLED "WHAT IS YOUR REMEDY." YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION. BORAL IS NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING BUT NOT LIMITED TO, ECONOMIC LOSS, LOSS OF PROFITS OR REVENUE OR COSTS ARISING FROM THE LOSS OF USE OF PRODUCTS OR COST OF SUBSTITUTE PRODUCTS. BORAL SHALL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE TO YOUR HOME OR BUSINESS OR TO YOUR HOME OR BUSINESS' CONTENTS.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.